College Hill Doctors Fees and Payment Policy

- Fees apply to services delivered via any mode of delivery, including in person, telephone, video call, text, email, and patient portal.
- If your doctor decided a consultation is required to discuss your results, a regular consultation charge would apply to that consultation.
- The consultation fees stated in the tables below are our usual fees for a 15-minute consultation. These fees may vary, e.g. for longer consultation times or other special circumstances.
- The doctor may apply their discretion when charging fees.
- Services shall be paid for on the date of service. Where it is agreed that payment need not be paid on the day of service, it shall be paid within 14 days following date of invoice. If you have difficulty paying your account in full, please arrange an alternative payment plan with our Practice Manager within 90 days from the date of initial outstanding balance to avoid debt collection agency referral. Please see our **Terms and Conditions of Trade** for more details. Please note that should you be referred to a debt collection agency, you will be liable to pay any costs associated with collecting payment, and your Credit File may be affected.
- **Full pre-payment for further services** will be required if you have had services provided to you on 3 occasions without full payment of invoices, unless it is a medical emergency as defined by our clinical staff.
- Printing/postage service $5. (However, any request for large amount of notes should be done electronically via USB instead of printing.)
- **Did not attend or late cancellations** with less than 2 hours' notice: 0-13 years $10; 14+yrs/adults $15.
- Consultations not subsidised by capitation nor ACC may incur higher fees and this will be communicated to you.
- **Repeat prescription fee (3 working days):** subject to doctor's approval outside of a consultation: **Enrolled patients: Non-CSC card holders**: Adults 18+yr $32; 14-17yr $27; 0-13yr Free. **CSC card holders**: Adults 18+yr $19; 14-17yrs $13; 0-13yrs Free. **Eligible but not enrolled**: 6+yr $30; 0-5yr Free. **Non-eligible for NZ healthcare**: $32 all age bands. **Urgent prescription if required same day** extra $5. **Posted prescription** extra $5.

- **Administration fee:** to cover the doctor's time outside of a booked consultation if deemed suitable by the doctor: including laboratory requests, radiology referrals (including follow up imaging), specialist referrals, allied health referrals, and straight forward questions to the doctor: Non-CSC card holders from minimum $30; CSC card holders from minimum $19. We reserve the right to request that you book a consultation instead.
- Services charged on top of consultation fee: **Additional Administration Fee:** $15 each item if more than one referral, report, or certification per consultation, including communications to specialist, allied health, radiology, government agency, school, workplace, etc. We reserve the right to ask you to rebook for another consultation instead. **ECG** $59.50 **Liquid nitrogen** $26, **Speculum** $16, **Any non-funded vaccinations:** please ask reception or your clinician for individual vaccine pricing.
- **Minor surgery** $250 - $1000. **Aclasta infusion** $185. **Iron infusion (Ferinject)** $185. **IUCD Insertion** $250. **Jadelle Insertion** $250. Please note a separate GP consultation (with applicable consultation fee) is required prior to booking these services through reception.
- **Medical certifications** will need to be booked in as consultations. **Driver's License Medicals** will require 2 consecutive appointments and is charged as 2 consultation fees. **Special Medical Certifications** not funded by capitation, (including but not limited to insurance, pre-employment, and pre-study) will generally require at least 2 consultations charged at the Non-Eligible Medical rate per consultation timeslot. You can obtain an estimate from us of how many consultations you need to book though this is an estimate and not final, if more time is needed during the consultation, you may be rebooked and charged more.
- **New patients** from age 14 please book 2 consultation slots so your doctor can have adequate time to get to know you. This is charged at the enrolled rate (if eligible) per appointment slot.

Gentle Reminders:

A standard consultation appointment is 15 minutes, this includes the time it takes to read up on some of your medical history before calling you in, your contact time with doctor, and time taken for doctor to complete notes and other related admin.

If you have multiple issues to discuss or require more than 15 minutes total time, please book more than 1 appointment.

You can book consecutive time slots. Appointment fees apply to each appointment time slot.

Please do not be offended if the doctor asks you to rebook if you run out of time.

If only one consultation was booked but more time was used, you may be charged 2 consultation fees.

The doctor reserves the right to not see you if you arrive 7 minutes late to your booked appointment.

Thank you.

Nurse consultations: (Medical consultations are Non-ACC consultations)

Age	Enrolled patients				Non-enrolled patients, or Non-eligible patients	
	Non-CSC holder		CSC holder			
	Medical	ACC*	Medical	ACC*	Medical	ACC*
0 – 5	Free	Free*	Free	Free*	$65	Free*
6 – 13	Free	Free*	Free	Free*	$65	Free*
14 – 17	$24	$22*	$13.50	$13.50*	$65	$22*
18+	$35	$22*	$18	$15*	$65	$22*

CSC = Community Services Card

*Nurse ACC consults are for follow up wound cares, dressing changes, or removal of stitches, not for initial ACC claims.

- **ACC consultation fees for eligible non-enrolled and non-eligible patients are the same as ACC fees for enrolled patients.**

GP consultations: (Medical consultations are Non-ACC consultations)

Age	Enrolled patients						Non-enrolled patients (Eligible for funded care)			
	Non-CSC holder			CSC holder			Non-CSC holder		CSC holder	
	Medical	Medical Follow up*	ACC	Medical	Medical Follow up*	ACC	Medical	Medical Follow up*	Medical	Medical Follow up*
0 – 5	Free	Free*	Free	Free	Free*	Free	$65	$55*	$58	$48*
6 – 13	Free	Free*	Free	Free	Free*	Free	$85	$78*	$78	$73*
14 – 17	$30	$28*	$38	$13.50	$13*	$13.50	$85	$78*	$78	$73*
18 – 24	$57	$44*	$50	$20.00	$19.00*	$20.00	$105	$90*	$88	$75*
25 – 44	$67	$54*	$50	$20.00	$19.00*	$20.00	$105	$90*	$88	$75*
45 – 64	$62	$49*	$50	$20.00	$19.00*	$20.00	$105	$90*	$88	$75*
65+	$52	$39*	$50	$20.00	$19.00*	$20.00	$105	$90*	$88	$75*

*Medical follow up applies to second GP medical consultations within a 7-day period to review the progress of the same condition.

- **Non-eligible for funded NZ healthcare: Medical consultations $125 for all ages, medical follow up* $115 for all ages.**
- **When one consultation booking involved both Medical and ACC, the full Medical rate plus a discounted ACC rate may be charged; the discounted ACC rate is 14-17yr Non-CSC holder $19; 18+yr Non-CSC holder $25; 14-17yr CSC holder $7; 18+yr CSC holder $10.**
- **If only one consultation was booked but more time was used, you may be charged 2 consultation fees.**
- **ACC consultation fees for eligible non-enrolled and non-eligible patients are the same as ACC fees for enrolled patients.**